

# CARE AND MAINTENANCE

Your new INVISI-GARD Stainless Steel Security Screens have been manufactured using the highest quality materials available to the security industry. Constructed from Architectural Grade Aluminium and 316 Stainless Steel Mesh, both of these metals are highly corrosion resistant and exceptionally strong. With a moderate amount of maintenance, your INVISI-GARD Stainless Steel Security Screens will retain their good looks and resist the elements for years to come.

INVISI-GARD Stainless Steel Security Screens are the product of years of development and are designed to resist corrosion and rusting, but as with all external fixtures on your home, they require some maintenance to keep looking good and performing well. Depending on how harsh the environmental elements are, the maintenance period will vary. Refer to the suggested maintenance table below.

Your INVISI-GARD Stainless Steel Security Screens should only ever need to be washed down with a soft bristled brush using warm mains water and a mild detergent. Rinse well with mains water to remove any detergent residue paying particular attention to ensure ALL residue is flushed from the mesh retaining areas of the frame. Only mains water is to be used as recycled, bore or tank water is unacceptable and may lead to detrimental corrosion effects. Care should be taken to avoid excessive amounts of water entering the main lock and auxiliary 3 point locks. Strong detergents and abrasive cleaners MUST NEVER be used to clean your INVISI-GARD Stainless Steel Security Screens as these may scratch or damage the surface finish and increase the likelihood of corrosion.

Periodic lubrication of the main lock and auxiliary lock components should only ever be done using graphite powder. Liquid or aerosol lubricants can cause corrosion and damage the locking mechanism.

## SUGGESTED MAINTENANCE PERIOD TABLE

ENVIRONMENT	* RECOMMENDED MAXIMUM MAINTENANCE INTERVAL
MILD	SIX MONTHS
MODERATE	THREE MONTHS
TROPICAL / SEVERE	TWO TO FOUR WEEKS

\* Indicative Maintenance Schedule Only

## ENVIRONMENTAL DEFINITIONS

**Mild:** Being rural, away from the coast and remote from industry and urban activity.

**Moderate:** Being mainly urban, inland and away from heavy industry.

**Tropical/Severe:** Being coastal/marine, subject to salt deposition and within 15km of the coast of Australia.

## LICENSED INVISI-GARD FABRICATOR

**Fabricator (Company Name)**

\_\_\_\_\_

**Fabricator Address**

\_\_\_\_\_

\_\_\_\_\_

**Installed By**

\_\_\_\_\_

**Customer Name**

\_\_\_\_\_

**Installation Date**

\_\_\_\_\_

**Phone Number**

work: \_\_\_\_\_

mob: \_\_\_\_\_

**Installers Signature**

\_\_\_\_\_

**Job Number**

\_\_\_\_\_



**15** year  
warranty

# WARRANTY

Aluminium Specialties Group Pty Ltd A.B.N 63 001 252 259 (“ALSPEC”) offers the following warranty to the original purchaser (“Purchaser”) of the INVISI-GARD Stainless Steel Security products (the “Products”).

Under the normal conditions of use in a residential - non commercial application, ALSPEC warrants for a period of 15 Years from the date of delivery, the Aluminium Framing and Stainless Steel Mesh components of your Products, to be free of defects in manufacturing and workmanship, when fabricated and installed in accordance with the INVISI-GARD Fabricator Manual (the “Warranty”). The 15 year warranty is effective for all new installations from 1st July 2014.

As with any valued purchase, effective maintenance is essential to prolonging the life of your Products. To maintain your rights as stated in this Warranty, the care and maintenance instructions on the reverse of this Warranty must be followed.

To be eligible to make a claim under this Warranty, the Purchaser must provide a proof of purchase and installation to the INVISI-GARD fabricator and/or ALSPEC. To make a claim pursuant to this Warranty, the Purchaser must make initial contact with the licensed INVISI-GARD fabricator, details of which are set out on the reverse of this warranty. In the event that the original INVISI-GARD fabricator cannot be contacted, the Purchaser must then contact ALSPEC for further assistance on 1300 ALSPEC (1300 257 732) during business hours or notify ALSPEC in writing at: PO Box 262, Horsley Park, NSW 2175.

The Purchaser must pay all expenses related to making a claim under this Warranty.

This Warranty does not apply to damage as a result of abuse, accident, fire, Purchaser disassembly or alteration of the Product in any way, installation of non original parts, failure to comply with Product safety instructions / warnings, act of God, or failure of the Purchaser to follow the care and maintenance instructions on the reverse side of this Warranty.

The Warranty does not apply to hardware fitted to the door such as locks, hinges and closers.

In the following statement “Our” means ALSPEC, “You” means the “Purchaser” and “goods” means INVISI-GARD Stainless Steel Security products.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Notwithstanding the preceding statement, ALSPEC’s liability for a breach of a consumer guarantee, condition or warranty implied or created by the Competition and Consumer Act 2010 (Cth) (the “Act”), for any Products not of a kind ordinarily acquired for personal, domestic or household use is limited, to the extent permissible by law and at ALSPEC’s option in relation to the Products supplied, to:

1. the replacement of the Products or the supply of equivalent products;
2. the repair of the Products;
3. the payment of the cost of replacing the Products or of acquiring equivalent products; or
4. the payment of the costs of having the Products repaired; and

To the extent permitted by law, all other warranties whether implied or otherwise that are not set out in this Warranty are excluded and ALSPEC shall be under no liability in contract, tort (including without limitation, negligence or breach of statutory duty) or otherwise to compensate the Purchaser for:

1. increased costs or expenses;
2. any loss of profit, revenue, business, contracts or anticipated savings;
3. any loss or expense resulting from a claim by a third party; or
4. any special, indirect or consequential losses or damage of any nature whatsoever caused by ALSPEC’s failure to complete its obligations in accordance with this Warranty.

The benefits given to the Purchaser in this Warranty are in addition to any other rights and remedies of the Purchaser under a law in relation to the goods or services to which this Warranty applies.